

## **AUTHORIZED VUMC TRANSCRIPTION VENDOR INFORMATION**

### **COMPANY NAME:**

CKB Enterprises, Inc., d/b/a Medical Technology Solutions of America and Medical Transcription Services of America.

### **CONTACT INFORMATION:**

Connie J. Brower, Owner, CEO

Email: [connie@mtsoa.com](mailto:connie@mtsoa.com)

Cell Phone: (615) 351-1143

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Gretchen Conner-Jones, Sr. Account Manager

Email: [gretchen@mtsoa.com](mailto:gretchen@mtsoa.com)

Office Phone: (615) 826-4129

Cell Phone: (615) 708-7576

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Buff Groth, Sales Manager

Email: [buff@mtsoa.com](mailto:buff@mtsoa.com)

Office Phone: (615) 472-1095

Cell Phone: (615) 308-3172

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Gina Conder, Account Manager (Staff Issues / Day-to-Day Operations)

Email: [gina@mtsoa.com](mailto:gina@mtsoa.com)

Office Phone: (615) 444-6041

Cell Phone: (615) 308-6407

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Tresa Heath, Quality Assurance Manager

Email: [tresa@mtsoa.com](mailto:tresa@mtsoa.com)

Cell Phone: (615) 339-6737

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Kristie Blurton, Office Manager (Billing Questions)

Email: [kristie@mtsoa.com](mailto:kristie@mtsoa.com)

Office Phone: (615) 758-4234

Cell Phone: (615) 308-9751

### **SERVICES AND FEATURES:**

Medical Technology Solutions of America (MTSOA) will provide personnel, equipment and systems sufficient for the transcription of medical reports dictated by physicians and other authorized staff according to the terms and conditions described in Vanderbilt University Medical Center's Standards of Service for Medical Transcription, Version 8 ("The Standards").

MTSOA offers phone-in dictation lines 24/7 as well as digital download from handheld devices and a FREE Mobile Application compatible with the iPhone, iPad, iPod, and Android for the Attending Physicians. We also offer hard copy printing and provide courier service.

Other services may be discussed as the client has further needs.

### **TRAINING AND IMPLEMENTATION PROCESS:**

Information to be provided per clinic as each client is unique. We offer on-line material as well as personal, one-on-one training in your specific clinic as required or requested.

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### PRICING:

65-character ASCII line rate as defined in The Standards is \$0.140 (includes HL-7 and Report Upload interfaces).

A “line” is defined as 65 characters. A line shall be calculated by counting all characters contained in the document and dividing the total number of characters by 65 to arrive at the number of lines in the document. Only one space between words and sentences may be counted toward the total number of “characters” and no other use of spaces shall be billable.

“Character” is defined as any visible or place holding letter, number, symbol, punctuation mark, space or hard line return contained in the transcribed document. “Visible character” is defined as ASCII characters 9, 10, 12, and 32-126 only.

“Document” is defined as all character content inclusive of any characters included in text boxes, but exclusive of all characters contained in the standard Star Chart document header.

<u>Service</u>	<u>Charge</u>
Special formatting surcharge, per line	None
Auto Faxing, per document page	None
Printing, per document	\$.01/line
Courier delivery, per document	None
Star Chart Header surcharge	\$.26 / header
Professional services, per hour, for all support, development not herein defined or occurring after initial startup	\$35 / hour for office personnel \$100 / hour for IT personnel
HL-7 Demographic Interface	\$.01 / line
Report Upload Interface	\$.005 / line
Other (specify)	None

### TRANSCRIPTION STANDARDS:

Medical Technology Solutions of America (MTSOA) is under agreement to abide by the VUMC Standards of Service as referred to in Services and Features above.